

Dear Family Members and Residents,

Another week has come and gone! We have no positive COVID staff or residents as of today!

We *do* have new regulations and reporting guidelines that came down from Centers for Medicare and Medicaid (CMS) Sunday night. The new guidelines require that we inform residents and resident representatives of COVID positive resident or staff member within 12 hours. The ARC policy is one of transparency so we would have notified all of you regardless of this new rule. We now have only 12 hours to get the information to you should it occur. We also have to report to the CDC as well as the local Health Department, and Health and Human Services Commission. Our trade organization LeadingAge is working to lessen the burden of reporting to 3 governmental agencies due to redundant reporting. We'll see where that goes...

The residents are doing well. We are planning some activities to break up the routine which will include having the ARC dessert cart visit HCC and Crestway tomorrow afternoon. This special dessert cart has been primarily in Independent Living and we felt like it was our turn for special sweet treats! The residents are really missing the ARC Angels visiting daily to pass beverages and cookies along with a social visit. Our staff will start doing this for them until we can have volunteers back in the building. The Golden Diggers have been able to continue to keep our flower beds and courtyard areas looking beautiful!

I am attaching FAQs for Skilled Nursing and Assisted Living to this email. I think you will find this informative and up-to-the-minute information that we get from Health and Human Services. I would also encourage you to check out some of the links listed in the document. The nursing facility FAQs were sent out this week and the assisted living FAQs are from 4/8/20. We should be getting updated FAQs for Assisted Living tomorrow.

Thank you all for your patience and understanding of our necessary protocols. I know your loved ones miss you and our staff is no substitute as much as we try.

Until next week....stay safe!

Suzanne Huber Director Of Health Care