

ARC COMMUNICATIONS **RESIDENT UPDATE**

Information for residents of the Army Residence Community

Communicated by the Resident Services Department

May 8, 2020

We wanted to start this Resident Update with a heartfelt “thank you” to all residents for the cooperation and support during these unprecedented times. The ARC has certainly come together as a community to protect each other and our organization. These combined efforts are visible throughout the community. We have had a great deal of success in protecting the ARC but also realize that we are not through this pandemic quite yet and will have to continue to exercise extreme caution due to the vulnerability of our community.

As many of the cities and regions around the country start to implement reopening plans and relax some of the constraints throughout Texas and San Antonio, we have determined it is best to delay our reopening plans in order to ensure maximum protection of our community. We will be evaluating the various amenities on campus in anticipation of a well-planned and staggered reopening plan when able and safe to do so. The regional and local soft reopening plans in the broader community will provide us an opportunity to learn from issues they experience and adapt our plans accordingly. Our primary goal will continue to be protection of the residents, staff and the organization.

We understand how difficult these times have been on everyone and will continue our efforts to balance the provision of services (many of which have been reallocated to other areas of increased need) with safety and security.

Travel restrictions remain in place until further notice. We understand that advance reservations have been made during the summer months to travel outside of the restricted area of Bexar County; however, the 14-day self-quarantine is still necessary subsequent to your arrival back at the ARC. If the guidelines change regarding this issue, we will evaluate the current situation at the ARC and possibly make a modification to this restriction.

For further clarification of meals being prepared by Dining Services, the cost is as follows: breakfast is \$3.00, lunch is \$10.00 and dinner is \$10.00. These prices have remained the same and have not increased during the COVID timeline. The delivery fee of \$1.50 has also not increased. The first notice of this pricing was contained in the March 17, 2020, Resident Update. If you have dietary restrictions, please contact our Registered Dietician on extension 5253 for special arrangements and accommodations.

We would like to request that you refrain from entering units that are considered "Construction Zones." These units are identified with **DANGER: No Entry -- Construction Zone** signs. As these units are prepared for new residents, there are various safety hazards present and only authorized individuals should enter to perform scheduled work. Thank you for your assistance in keeping the ARC safe!

Happy Mother's Day to all of our ARC moms!