

# ARC COMMUNICATIONS **RESIDENT UPDATE**

Information for residents of the Army Residence Community

**June 3, 2020**

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Good afternoon. I wanted to write a brief update to thank all of the residents for your cooperation, support and patience with all of the protective and restrictive measures we have taken as a community. These efforts were initiated to protect residents, coworkers and the ARC organization from the potential impact the COVID-19 virus presented as it emerged.

As an organization the ARC has fared extremely well in these difficult times, and while it certainly hasn't been perfect, the ARC family has come together as a community to support and protect one another. As you have seen in the last couple of weeks we are slowly beginning a phased reopening plan for the various amenities at the ARC where possible and prudent. We are balancing the reopening with ongoing safety and protective efforts, as a great deal of uncertainty about the virus still exists. While cautiously optimistic, we are still not out of the woods.

In the near future, new guidance should be updated/issued by both the Governor of Texas and Bexar County Judge Nelson Wolf regarding the virus. We look forward to that new information and any needed adjustments we may need to make to our plans accordingly. As most of you are aware, we also had close to 250 individuals (residents and staff) tested for COVID-19 as part of the Governor's mandate for nursing facility testing and the results have been trickling in painfully slow. As of the writing of this update, we still have no confirmed cases of COVID-19 among residents or staff at the ARC.

The receipt of the remaining test results, and any changes to the local, State or federal guidance may also dictate any further protective efforts we need to consider and if the situation changes we must be prepared to respond quickly in order to protect everyone at the ARC.

Either Thursday or Friday of this week we will be distributing a Resident Update on any changes and on our phased reopening plans based on the latest information available. I know some of our protective measures have not been popular to all residents and I do apologize for the impact this virus and the protective efforts has caused to the daily lives of residents and staff.

Once again I want to share a hearty "Thank You" to all residents for your patience, understanding and support during this unprecedented time.

I look forward to emerging from these restrictive pandemic times, in a position of strength, and moving into an exciting and vibrant future for all of us at the ARC.

Sincerely,

Steven E. Fuller  
Chief Executive Officer