



Army Residence *Community*

Dear Family Members and Residents,

We currently have **no COVID-19** positive residents at this time. We had some good news this week from the San Antonio Fire Department regarding testing. SAFD will send a team to HCC (not Crestway or Lakeside) to test any resident or staff that is showing signs or symptoms of COVID-19. Previously, our residents have only been tested when they are admitted to a hospital. We continue to explore testing options for our staff and residents who may be positive but asymptomatic.

I realize that many of you are anxious to visit your loved ones here in HC, especially with Mother's Day and Memorial Day approaching. Even though Phase 1 Reopening is being implemented in the general population here in Texas, the regulations for nursing facilities and assisted living facilities remain the same if not more strict. I have attached the latest visitation regulation to this email. It was part of a 54 page document released on 5/5/2020 pertaining to COVID-19 regulations. The consequences of violating these rules include enforcement actions against the ARC up to HHSC (the state) taking over management of our building. It is extremely important that we have everyone's cooperation in following these regulations.

With all that said, visitation can occur at a window. My goal is to implement a process so that HC, Crestway, and Lakeside families can come onto campus to visit at either the resident's window or a designated window for our 2nd floor occupants. It is extremely important that once this begins, that you do not attempt to enter any of the buildings. Social distancing must always be maintained. Look for an update on this early next week.

Lastly, I regret to inform you that Kimmi Hampton, LVN will be leaving us at Lakeside Assisted Living. We will miss her smile and great attitude! Tara Carter, LVN who has been a charge nurse at Crestway for 7 years will be taking the AL Manager role at Lakeside. She will start in the position this coming Monday so that she and Kimmi will have some time to train together.

I think that's all the news for this week! Meredith and I are always available if you have any concerns.

Happy Mother's Day to all!

Suzanne Huber
Director of Health Care