



# Army Residence *Community*

June 23, 2020

Dear ARC Family, Friends and Supporters,

We are continuing to monitor developments regarding COVID-19 and are providing updated communications accordingly. The safety and security of our residents and staff remain our highest priority as we work to respond to this pandemic.

This morning, June 23, we were notified that a staff member in dining services tested positive for COVID-19. Preliminary information indicates that this was a “family-spread” case. The staff member is not on campus and is currently being treated for COVID-19. We are providing as much information as we can while protecting privacy and confidentiality.

Initial indications are that the exposure to residents and other staff was minimal. We have been contacting those that may have been immediately exposed through any interactions with this individual as well as distributing broader communications. We have communicated with the San Antonio Metro Health Department and other agencies and are following the recommendations to keep everyone as safe as possible.

Although there is no evidence to support the transmission of COVID-19 associated with food or food packaging, our team has implemented added sanitation and PPE procedures along with continuing temperature and symptom checks, assessments and restrictive protocols. No other staff members or residents have presented any indications of infection as a result of this incident.

As an added precautionary measure, we have closed our communal dining areas until further notice. We will reopen the dining venues as soon as it is deemed safe and prudent to do so. We will follow the previous dining distribution system whereby residents will pick up meals at the designated locations or via our delivery service.

With the recent increase of COVID-19 cases in San Antonio/Bexar County, we are reminded to remain vigilant in following the ARC, CDC and local guidelines for proper personal safety (and the safety of others) as we work through this public healthcare crisis.

Thank you all for your ongoing patience and support.

Sincerely,

Steven E. Fuller  
Chief Executive Officer