

ARC COMMUNICATIONS **RESIDENT UPDATE**

Information for residents of the Army Residence Community

January 14, 2021

This communication on COVID-19 is being disseminated to bring you up to date since our last Resident Update. We are providing as much information as we can while protecting privacy and confidentiality.

We feel very fortunate to have acquired the first dosage of the Pfizer Covid-19 vaccine for our community. The turnout for the event was over 86% with 521 independent living residents participating to take the vaccine. This is an amazing success story for the ARC! I want to thank the residents for your participation and patience, and to the Resident Services team and other supporting staff for the tremendous efforts in the planning, coordination and hosting of the massive vaccination clinic on the 11th. I can't stress enough how important it was and what a positive impact the vaccinations will have on our community and our safety moving forward.

The staff from Walgreens also commented that it was the most efficient vaccination location they have had an opportunity to work in so they also were thankful for all the extra efforts. We will once again partner with Walgreen's for the second dosage for IL residents on February 1, 2021. Resident Services will program the designated time for streets and floors in the high rise; the specific timelines will be the same as on January 11, with more information to follow as a reminder in the very near future. **Please bring your Covid-19 Vaccination Record Card with you at the time of vaccination so that it can be annotated with the second injection for your medical records.**

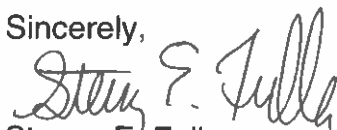
Similarly, our HCC and Assisted Living residents and staff have been receiving the vaccine through several vaccination efforts since the initial one which occurred on December 28th. Much thanks to our dedicated team members in HCC for their diligence and hard work to protect our residents.

The recent staff members who tested positive in dining services and the one at Lakeside Assisted Living are on quarantine and recovering at home with support from our human resources team. All are doing well at this time.

We also want to provide a gently reminder to please submit your Personal Update Information Sheet to the Front Desk or to the Resident Services office by January 22, 2021. This critical information is necessary so that we comply with your contact requests in the event of an emergency. If you require assistance or have questions regarding the form, please contact (210) 646-5350 or (210) 646-5460.

As a reminder, we must continue to remain vigilant in our protective efforts as the local cases in Bexar County continue to rise. Please contact the Resident Services office to schedule appointments for family members that plan to visit or to arrange heavy deliveries from outside retailers. For questions and concerns, please contact the Resident Services department at (210) 646-5350 or (210) 646-5460, or me at (210) 646-5327.

Sincerely,



Steven E. Fuller

Chief Executive Officer